

“ছেলে হোক, মেয়ে হোক  
দু’টি সন্তানই যথেষ্ট”

Government of the People’s Republic of Bangladesh  
Directorate General of Family Planning  
IEM Unit  
6 Kawran Bazar, Dhaka-1215

Memo No: DGFP/IEM/SP-1(Call Centre)/67/2020/1375

Date: 19/10/2020

**Letter of Acceptance**

Contract Package No.: SP-1/2020-21  
Contract Package Name: Selection of Service Provider Firm for Voice based helpline Centre (Shukhi Pariber Call Centre) (services & maintenance).

To: Synesis IT Ltd.,  
Level-2 & 3, BDBL Bhaban,  
12, Kawran Bazar, Dhaka.

This is to notify you that your Tender dated 08/10/2020 for the performance of Services [ 21(Twenty One ) months Voice based helpline Centre (Shukhi Pariber Call Centre) (services & maintenance)] for the Contract price of Tk 1,14,34,500/ (One Crore Fourteen Lac Thirty-Four Thousand Five Hundred) only (including all VAT & Tax) as corrected and modified in accordance with the Instructions to Tenderers, has been approved by the Director (IEM) & Line Director (IEC), Directorate General of Family Planning, 6 Kawran Bazar, Dhaka-1215.

You are thus requested to take following actions:

- accept in writing the Letter of Acceptance within seven (7) working days of its issuance pursuant to ITT Sub Clause 50.2.
- furnish a Performance Security in the form as specified and in the amount of Tk. 11,43,450/- ( Taka Eleven Lac Forty Three Thousand Four Hundred Fifty) only, within fourteen (14) days of acceptance of this Letter of Acceptance but not later than 02/11/2020 in accordance with ITT Clause 52.2
- sign the Contract within twenty-eight (28) days of issuance of this Letter of Acceptance but not later than 16/11/2020 in accordance with ITT Sub Clause 49.1.

You may proceed with the execution of the said Contract for the provision of Services in accordance with the Contract documents only upon completion of the above tasks. You may also please note that this Letter of Acceptance shall constitute the formation of this Contract which shall become binding upon you.

We attach the draft Contract and all other documents for your signature and return.

Received  
Dear  
20/10/2020

(Dr. Ashrafunnessa)  
Director (IEM) & Line Director (IEC)  
Directorate General of Family Planning,  
6 Kawran Bazar, Dhaka-1215  
Telephone No. 02-55012350  
Email: iemdgifp@gmail.com

Distribution (Copy forward for kind information and necessary action to (not according to seniority):

- Chief Accounts & Finance Officer, Ministry of Health & Family Welfare, AGB (Civil) Bhaban, Segunbagicha, Dhaka.
- PS to the Secretary, Medical Education & Family Welfare Division, MOHFW, Bangladesh Secretariat, Dhaka.
- PA to Director General of this Directorate General (for kind information of DG, DGFP).
- Office Copy.